

LINKBIOMEDS

Terms of Use

Last updated: 16 October 2026

1. About these Terms

These Terms of Use govern access to and use of the LinkBioMeds website, including practitioner registration, sales representative applications, account access, product listings, orders, payments and any other services made available through the website.

The website is operated by **Link Bio Meds LLC**, registered in **United States**, with its registered address at **69 King St, Suite 21, Dover, NJ 07801, United States** ("LinkBioMeds", "we", "us" or "our").

By accessing the website, applying for a practitioner account, applying to become a sales representative or placing an order, you agree to the terms applicable to that activity. If you do not agree, you must not use the relevant services.

These Terms should be read alongside our Practitioner Eligibility and Legal Compliance Declaration and our Privacy Notice.

2. Eligibility and restricted access

Certain products, pricing and purchasing facilities are available only to approved healthcare professionals or other eligible professional customers.

To access restricted areas, you must:

- Complete the required registration process.
- Provide accurate and current professional and business information.
- Supply evidence of professional registration or other eligibility when requested.
- Sign the applicable Practitioner Eligibility and Legal Compliance Declaration.
- Obtain account approval before purchasing restricted products.

We may verify registration details with relevant professional registers or request additional documentation.

Submitting an application does not guarantee approval. We may refuse, restrict, suspend or withdraw access where reasonably necessary for verification, security, legal compliance or the protection of our business and customers.

You must notify us promptly if your professional registration, licence or eligibility changes.

Sales representative applications: If you apply to become a LinkBioMeds sales representative, you must provide accurate and current contact, address and professional background information. Submitting an application does not guarantee approval. We may refuse an application, or later withdraw approval, where reasonably necessary for verification, security, legal compliance or the protection of our business and customers.

Sales representatives must be based in the United States. The terms of an approved sales representative relationship, including commission, are agreed separately and are not set by these Terms.

3. Professional responsibility and lawful use

You are responsible for ensuring that you are legally authorised to purchase, possess, import, store, handle, prescribe, supply or administer each product for its intended purpose in the relevant jurisdiction.

Professional registration or account approval does not automatically authorise every activity involving every product.

You must:

- Comply with applicable laws, regulations and professional standards.
- Confirm the legal and regulatory status of a product before ordering or using it.
- Observe any applicable prescription, importation, storage, handling and supply requirements.
- Use products only for purposes permitted by applicable law and the product's stated classification.
- Not use products designated for research use only, laboratory use only or not for human consumption for human administration or treatment.

We do not authorise any use that would otherwise be unlawful. Availability on our website is not a representation that a product may lawfully be purchased, imported or used in every jurisdiction.

4. Product information and availability

We aim to ensure that product descriptions, specifications, prices and availability are accurate. However, errors, omissions and changes may occur.

Product information is provided for the purpose stated in the relevant listing. It is not a substitute for professional advice, regulatory verification or an independent assessment of suitability.

Certificates of analysis, where supplied, relate to the stated testing and batch information. They do not, by themselves, establish regulatory approval, clinical safety, efficacy or suitability for human use.

We may update product information, discontinue products or limit quantities where appropriate. Changes will not override rights or obligations already arising under an accepted order, except where permitted by law.

5. Orders and acceptance

Placing an order constitutes an offer to purchase the relevant products on these Terms.

An automated order confirmation acknowledges receipt and does not necessarily mean that the order has been accepted.

We may conduct eligibility, payment, stock, shipping and compliance checks before accepting or fulfilling an order.

We reserve the right to reject or cancel an order where there is a reasonable basis to believe that:

- The purchaser is not eligible or has not completed verification.
- The transaction may breach applicable law or regulatory requirements.
- Payment has been declined or cannot be verified.
- A product is unavailable or has been incorrectly listed.
- Fraud, misuse or another material security concern is suspected.

Where payment has been taken for an order that we subsequently cancel, we will arrange an appropriate refund, subject to applicable law and any lawful deductions or remedies.

6. Prices, taxes and payment

Prices and applicable currencies will be displayed during the ordering process.

Unless expressly stated otherwise, prices exclude any taxes, duties, import charges or other fees that are payable separately. Applicable taxes and charges will be identified where required.

We may accept the payment methods displayed at checkout, which may include payment cards and bank transfers or ACH payments where available.

Payment processing may be provided by third-party payment service providers. Your use of a payment method may also be subject to the relevant provider's terms.

You must provide accurate billing information and ensure that you are authorised to use the selected payment method.

Orders will not be released for fulfilment until the required payment and compliance checks have been completed, unless we have expressly agreed to alternative payment terms.

7. Shipping, delivery and importation

Delivery options, estimated delivery times and applicable shipping charges will be displayed during checkout or otherwise communicated to you.

Delivery estimates are not guaranteed unless expressly stated as guaranteed. We will notify you of material delays where required.

You are responsible for providing a complete and accurate delivery address and for ensuring that the shipment may lawfully be delivered to its destination.

You are responsible for obtaining any import licence, permit or other authorisation legally required of you as purchaser or importer. We may decline shipment to a destination where delivery is prohibited, restricted or cannot reasonably be completed in compliance with applicable requirements.

Responsibility for loss, damage and risk in transit will be determined by the applicable law and the agreed delivery terms. Nothing in these Terms removes rights that cannot lawfully be excluded.

If a shipment is delayed, damaged, lost or incorrectly supplied, contact us promptly using the contact details on our website.

8. Returns, cancellations and refunds

Requests for cancellation, return or refund must be submitted through our published customer support channel.

Products must not be returned without prior instructions from us. Where a return is authorised, we will explain the applicable process and any lawful return conditions.

For products that are sealed, sterile, temperature-sensitive or otherwise subject to handling or contamination risks, additional restrictions may apply where lawful. We will not apply a blanket exclusion that removes mandatory statutory rights.

Nothing in this section limits any non-excludable rights relating to faulty, damaged, misdescribed or incorrectly supplied goods.

Where consumer cancellation rights apply, they will be honoured in accordance with applicable law. Business-to-business transactions may be subject to different cancellation rights.

Refunds will ordinarily be made using the original payment method unless otherwise agreed or required by law.

9. Account security and acceptable use

You are responsible for keeping your login credentials confidential and for activity carried out through your account, subject to applicable law.

You must not:

- Share restricted account access with unauthorised persons.
- Misrepresent your identity, qualifications or professional status.
- Circumvent account approval or access restrictions.
- Use the website for unlawful purchasing, resale or distribution.
- Interfere with the website, attempt unauthorised access or introduce malicious code.
- Copy, scrape or exploit website content or functionality in an unlawful manner.

Notify us promptly if you suspect unauthorised access to your account.

We may suspend or terminate access where there is a reasonable basis to suspect a breach of these Terms, misuse or a legal or security risk.

10. Intellectual property

Unless otherwise stated, the website and its content, including text, graphics, branding, design, software and other materials, are owned by or licensed to LinkBioMeds.

You may use website content for legitimate personal or professional purchasing activities. You must not reproduce, distribute, modify, commercially exploit or republish material without our prior written permission, except where permitted by law.

Nothing in these Terms transfers ownership of intellectual property to you.

11. Third-party services and links

The website may use or link to third-party services, including payment providers, delivery services, analytics tools, educational platforms and other external websites.

Those services may be subject to separate terms and privacy policies. We are not responsible for third-party services to the extent that the law permits, but this does not exclude liability for our own acts or omissions or any liability that cannot lawfully be excluded.

12. Liability

Nothing in these Terms excludes or limits liability where such exclusion or limitation would be unlawful.

Subject to that restriction, LinkBioMeds will not be liable for losses arising from a purchaser's unlawful use of products, failure to obtain required authorisations, inaccurate information supplied by the purchaser, or failure to comply with applicable professional obligations.

To the extent permitted by law, we are not liable for indirect or consequential losses arising from use of the website or a delay or interruption beyond our reasonable control.

We do not exclude liability for fraud, fraudulent misrepresentation, death or personal injury caused by negligence, or any other liability that cannot lawfully be excluded or limited.

Nothing in these Terms removes any mandatory statutory rights applicable to a customer.

13. Suspension and termination

We may suspend or terminate an account where reasonably necessary because of suspected fraud, inaccurate eligibility information, a material breach of these Terms, a regulatory concern or a legal requirement.

Where appropriate and lawful, we will notify the account holder of the reason for suspension or termination.

Termination does not affect rights or obligations that accrued before termination, including payment obligations, outstanding claims or provisions that by their nature continue to apply.

14. Changes to these Terms

We may update these Terms to reflect changes in our services, business operations, security requirements or legal obligations.

The latest version will be published on the website with its revision date. Where a change materially affects existing contractual rights or obligations, we will provide notice or obtain agreement where required by law.

Changes will not retrospectively remove rights that have already accrued.

15. Governing law and disputes

These Terms are governed by the laws of **the United States**, subject to any mandatory legal protections applicable to the customer.

The courts of **the United States** will have jurisdiction over disputes, subject to any mandatory rules governing jurisdiction or consumer rights.

We encourage customers to contact us first so that concerns can be reviewed and, where appropriate, resolved informally.

16. Contact

For questions concerning these Terms, orders or account access, contact:

LinkBioMeds

Operating entity: Link Bio Meds LLC

Address: 69 King St, Suite 21, Dover, NJ 07801, United States

Email: info@linkbiomed.com

Website: <https://www.linkbiomed.com/legal/linkbiomed-terms-of-use-2026-10.pdf>